

#### Whatever IT Challenges You Face, McLane Intelligent Solutions Has the Answer

Are you frustrated with excuses when something goes wrong with your IT environment?

Still spending valuable resources on data entry?

Worried about field staff still taking notes with pen & paper?

Want to take full advantage of the cloud, but don't know where to start?

Get Your Assessment Now www.mclaneintel.com/contact (866) 551-4628



The future may be in the cloud, but we are rooted in our principled business methods. Established in 1894, the McLane Group puts our family values into practice to ensure client success.

# **Integrity is Key**

Our word is our bond—people come before profit—and we will always make it right.

# Service Above Self

We believe in hard work and giving to others.

# **Authentic Conversation**

We create honest dialogue with our customers through real-time surveys and service metrics.

Learn more about the McLane family of businesses at www.mclanegroup.com



# Solve Today's IT Challenges

With IT Solutions Grounded in Relentless Service, Unmatched Transparency & Seamless Scalability





# www.mclaneintel.com

Whether fully-managed IT services, hybrid cloud solutions or data & cloud integration services, McLane Intelligent Solutions enables "Constant" business success with a comprehensive suite of IT services.

### ConstantCare – Get IT Freedom with Fully-Managed IT Services

ConstantCare combines strategic meetings, IT roadmap execution and a professional, friendly help desk with simple pricing, straightforward reporting and people-first service to reduce downtime, increase profitability and ensure technology supports your goals.

- 24/7/365 help desk with response to critical issues in 15 minutes or less
- Remote monitoring & management of end-point devices
- Ongoing network monitoring
- Advanced security solutions & server patch management
- "All-hands-on-deck" approach to business continuity & data disaster recovery
- Closed-loop feedback response from the Client Success Coordinator
- Strategy sessions with a dedicated Solution Architect
- Ongoing roadmap execution support with a Customer Success Manager
- Metric-driven services (SLA, CSAT, Delivery) and excuse-free insight into events





# ConstantCloud – Harness the Power of Hybrid Cloud Services

ConstantCloud provides all the benefits and services of ConstantCare, plus innovative cloud-specific partnerships, services and guidance in:

- Strategic recommendations for the public, private or hybrid cloud solution that is right for you
- Private cloud IaaS (Infrastructure as a Service)
- Public cloud consulting and management
- Real-time, at-a-glance cloud monitoring

### ConstantConnect – Break Down Data & Workflow Barriers with Custom Integration and Migration Services

ConstantConnect maximizes the value of all your business data—whether on-prem, in the cloud or hybrid—streamlines processes and builds better pathways between your systems with:

- Mobile apps developed specifically for your systems and business workflow
- Custom integrations that make all your systems talk the way you need
- Company portals and public-facing websites tailored to your team, customers and prospects
- Continual integration between cloud environments, from McLane Intel, Microsoft, Amazon, Google and more
- Custom Software as a Service (SaaS) applications designed for your unique needs
- Remote integration and migration services for stellar service anywhere, anytime

